

Memphis Public Tennis Centers

RULES, REGULATIONS & COURT ETIQUETTE

1. **All players MUST sign in at the front desk before proceeding to the court.**
2. Court reservations may be made in person or over the phone.
3. **Court fees must be paid PRIOR to taking the court. Reserved courts that have not been claimed or paid for 15 minutes after the scheduled playing time will be released to waiting parties.**
4. The MPTC operate on a 2-day advance court reservation system. For example if today were Monday, you could reserve a court only through Wednesday.
5. **MPTC player card holders may reserve a court 5 days in advance. For example if today were Monday, you could reserve a court only through Saturday.**
6. **Cancellation Policy:** We ask that all players and teaching pros reserving courts please be mindful of the fact that we have numerous patrons vying for a limited number of courts. If you are not able to play during the reservation time that you have booked, we kindly ask that you call the center **AT LEAST EIGHT (8) HOURS PRIOR** to your reservation and cancel your court. **"Late Cancellation" fee:** In the event that a cancellation is made less than eight (8) hours before the court reservation is to begin the person(s) who's name(s) appear on the reservation shall pay a fee equal to one-half (1/2) of the regular court fee for that court if the court is not sold. **"No Show" fee:** In the event no one cancels or shows up to use the court, the person(s) who's name(s) appear on the reservation shall pay a penalty equal to the regular court rate, or future play may be denied.
7. **MPTC player card benefits do NOT apply to USTA League and Tournament Play.**
8. Failure to follow reservation policies may result in not being able to make advance reservations.
9. **All players must wear proper tennis attire. Regulation tennis shoes only, no black soled or running shoes are allowed on court surfaces. Shirts and shoes must be worn at all times.**
10. MPTC player card holders may be requested to show their card by tennis center staff.
11. **As a courtesy to all players, please do not enter the court area before your reserved time and allow players on the court to finish the point in progress. Please leave your court when time expires i.e. do not hang around bench area and talk while new players are starting play.**
12. As a courtesy to all players, when taking your assigned courts, please do not walk across adjacent courts. All courts are to be entered and departed by the closest outside gate or indoor curtain.
13. **Players are expected to return stray balls to the correct courts as soon as possible. Players and pros are reminded that needless loud noise/improper tennis etiquette can be disturbing to other players.**
14. An adult must accompany children under the age of 12.
15. **Only MPTC tennis pros and authorized commercial tennis pros (non MPTC pros) are allowed to provide tennis instruction, private lessons and clinics at the centers.**
16. All MPTC are non-smoking facilities.
17. **No food, soft drinks, gum, or tobacco are allowed on the courts (sport beverages are allowed on outdoor courts). Water is the only liquid permitted on the indoor courts.**
18. Players will be held financially responsible for the loss or repair of damages resulting from improper use of the courts and equipment.
19. **The deliberate hitting of balls at the ceiling, wall, curtains, light fixtures and clocks is prohibited. No profanity, racquet throwing, spitting, loud noises or hitting racquet on court surfaces, nets, or backdrop curtains will be tolerated. Profanity is strictly prohibited.**
20. All players must clean debris and remove personal items from the court at the conclusion of play. The courts must be returned to their original condition.
21. **The consumption, possession or distribution of alcoholic beverages or any controlled substance is not permitted on the premises at any time. No firearms are permitted on the premises at any time.**
22. All MPTC players and spectators are expected to follow the USTA Code of Conduct; if anyone at anytime behaves disrespectfully toward others, they may be asked to leave the facility.
23. **Junior players can play outdoors or indoors without a reservation at no charge.**
24. No dogs or pets are allowed on the grounds of MPTC.
25. **Courts will be closed when necessary for maintenance operations or by safety considerations.**
26. **Failure to observe the above rules may result in removal from the facility or being barred from future use of MPTC facilities.**